Gas South's Service Quality Measure Compliance Report

CONFIDENTIAL INFORMATION

MPG Service Quality Measure Compliance Report

Average Two-Month Measures	2025											
	Jan	Feb	March	April	May	Jun	July	Aug	Sept	Oct	Nov	Dec
Billing Accuracy	[redacted]			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Number of Bills Issued												
Number of Bills Canceled and/or Corrected												

Monthly Measures	2025											
	Jan	Feb	March	April	May	Jun	July	Aug	Sept	Oct	Nov	Dec
Call Center Response Time	[redacted]			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Total Number of Calls												
Number of Calls answered in 180 seconds												

TRADE SECRET